

VALCHOICE AND NICHE ACADEMY

HELP PATRONS NAVIGATE THE RAPID INSURANCE PRICE INCREASES OF INFLATION

Insurance Industry Watchdog, ValChoice, produced exclusive content for libraries.

April 6, 2022



RELEVANT BACKGROUND



Pre-accident

- Background in physics & math
- High tech career
 - Engineering -> marketing -> sales -> CEO ->



Post-accident

- Legal battles with insurance companies for years
- Founded ValChoice in 2013





OVERVIEW

April = Financial Literacy





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- Problem: insurance is confusing and expensive
- Inflation: creating stress and anxiety
- Solution: financial literacy / insurance education
- Demonstration: accessing the content and tools







PROBLEMS CONSUMERS FACE

- Rising prices due to inflation
- Prices range widely (8x difference)
- No transparency when legitimate claims not paid
- Advertising spend misleading to consumers
- Online purchases result in poorly insured shoppers
- Choosing the wrong insurance is financially catastrophic



INFLATION = STRESS & ANXIETY

Beat Stress. Get Informed.







THE SOLUTION IS FINANCIAL LITERACY

Unique, Easy to Understand

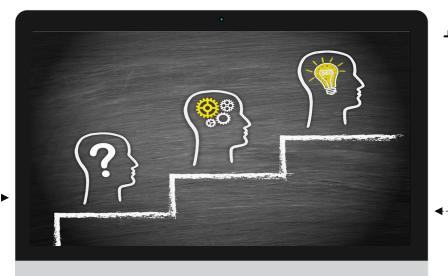
A Great Benefit to Patrons 16+

Vital information for responsible adults

Training Options-----

Deliver via

- Web
- Virtual programming
- Staff led programming



What's Provided للس

- Ratings
- Calculators
- Educational videos
- Worksheets
- Virtual programming
- Etc.

No Support Required

Content automatically customized by location.

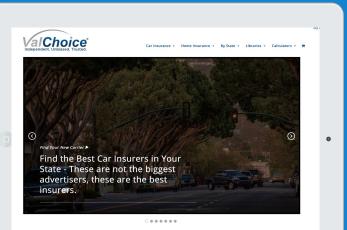




VALCHOICE

#1 Independent Insurance Company Ratings and Analytics

The Carfax for Insurance according to Forbes Magazine



We do not sell insurance. We provide independent, unbiased ratings on car and home insurance companies.

COMMERCIAL BUSINESS MODEL



Sales and Marketing Tools for Agents

- Help agents compete against billion \$ advertising budgets by differentiating
- Enable agents to deliver transparency to consumers





LIBRARY BUSINESS MODEL

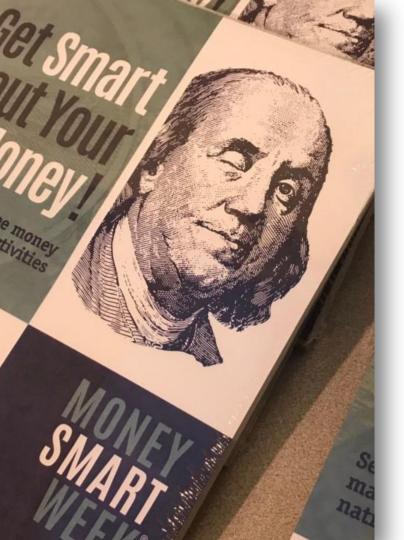


Free Analysis & Tools for Patrons

- Full access to the info needed to make the best decisions for themselves and their families
- No ValChoice monetization model via library patrons







ESSENTIAL FINANCIAL LITERACY TOOLS

+ Calculators – Price info tailored to your location Company ratings – On value, quality and service 2 3 Educational videos – By stage of life Worksheets – For individualizing info 4 + 5 Agent referrals – For assistance and advice Ŧ + Virtual Programming 6 Book – Injured Money 7



INSURANCE COST CALCULATORS

Am I Getting Ripped Off?

Choice

Empowering and informing consumers

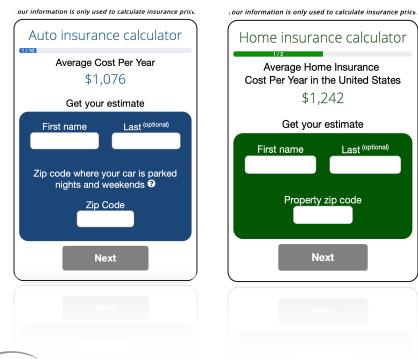
Insurance shopping websites don't provide a complete picture. ValChoice empowers by educating.



Automatic localization



Based on thousands of publicly available documents







INSURANCE COMPANY RATINGS

An <u>Unbiased</u> Measure of Quality and Value

Insurance that doesn't pay claims is not insurance!

ValChoice is the only company rating insurers on value, quality and service.



Single company reports are free for library patrons







BEST CARRIERS BY STATE



- ValChoice grades
 ~25,000 companies
 - ~12,000 auto insurance
 - ~13,000 home insurance
- Listings for every state





Home Insurance Report

State of Alaska

Assurant US PC Cos

This report is prepared exclusively for Your Patron



Bringing price and claims transparency to the insurance industry

VALCHOICE INSURANCE COMPANY REPORTS

- ValChoice is the only company to
 - Use data collected by state insurance departments
 - Use data vetted by state insurance departments
- Mathematical model of industry by insurance type
- No user surveys or web reviews



CAR & HOME INSURANCE CHECK-UPS



- Free ratings
- How good is your insurance company?
- Does your insurer delay & deny claims?
- Who are the best companies?





EDUCATIONAL VIDEOS

Hands-on Learning with No Train the Trainer Required

16 - 24 Years Old



- 21 frequently asked questions
- Seven top tips
- Series of six videos
- 25-minute total run time

25 - 54 Years Old



- 25 frequently asked questions
- 11 top tips
- Series of seven videos
- 30-minute total run time

55 and Older



- 28 frequently asked questions
- 12 top tips
- Series of seven videos
- 30-minute total run time





© ValChoice 2022

WORKSHEETS

- Individualized, hands-on learning
- Figure out exactly what you need
 - Liability insurance coverage
 - Deductible amount
- Coordinated with calculators
 - Pages (screens) in the web app
 - Guides individualized decisions

Asset Name	Market Value		Loan amount		Net value	
Home	\$	450,000	\$	300,000	\$	150,000
Home 2					\$	-
Car 1	\$	30,000	\$	15,000	\$	15,000
Car 2	\$	25,000	\$	12,500	\$	12,500
Car 3					\$	
Savings	\$	75,000			\$	75,000
Other debt			\$	20,000	\$	(20,000)
Networth	\$	580,000	\$	347,500	\$	232,500







as a "best" company.

Insurance Agents

here for more information.

MV ACCOUNT LOPOUL

Home - Find Insurance Agents

Find Insurance Agents

Do you need auto or homeowners insurance?

We put you in contact with agents that represent the best insurance companies. If your state is shown in green, click the state to find insurance agents that sell high-quality insurance and offer insurance transparency with free ValChoice ratings. If your state isn't colored green, check back soon. New agents are signing up daily.



ValChoice does not receive payment for you buying insurance from an agent listed in this directory. Our mission is to help you find the best insurance companies.

Links That Helps You Find Insurance Agents That Represent the Best Companies

Clicking the map above, or the links below, will take you to more detailed information on how to find insurance agents that represent the best companies. Only insurance agents that represent award winning companies are allowed to be included in our insurance agent directory. That way you can be confident you're getting the best agent and carrier.

Arizona	Louisiana	Ohio
California	Maine	Oregon
Colorado	Maryland	Pennsylvania
Connecticut	Massachusetts	Rhode Island
Florida	Michigan	South Carolina
Georgia	Minnesota	Texas
Idaho	Montana	Utah
Illinois	Nevada	Vermont
	New Hampshire	Virginia
	New Jersey	Washington
	New Mexico	Wisconsin
	New York	
	North Carolina	

Making it easy to get the help patrons need

AGENT REFERRALS

- ValChoice can match patrons with agents in their states
- These agents represent the top performing carriers



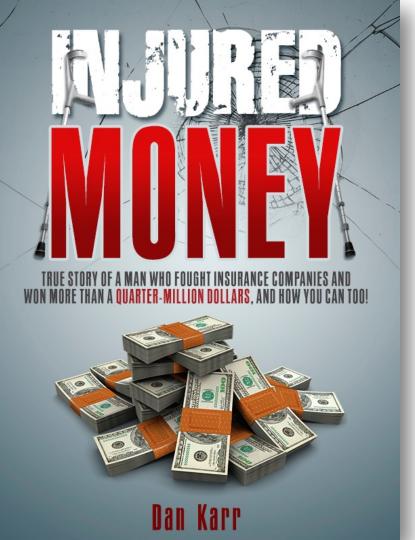


Helping Patrons Help Themselves

VIRTUAL PROGRAMMING

- Available during Financial Literacy Month
- Sign-up available after registering
- Promote through email, newsletters, websites and social media





INJURED MONEY BOOK

"This book is the complete guide for dealing with insurance companies, and the people who work for them. I had read a few "file your own claim" type books, but this is the only one that accurately prepares you for what is going to happen at each step in the process. It also provides a clear explanation of how to handle the situation. This is like a Bible and a Dummies guide rolled into one book. As icing on the cake, it is actually interesting to read.

"Statistically speaking, most of us will never be in a serious car accident in our lives. However, we buy insurance anyway. *Injured Money* should be part of your insurance purchase, so order a copy now. If you or a loved one are in a serious accident, car or otherwise, you will need to have this book at hand."

"A very informative book that everyone who has insurance should read."



PRICING = FREE

- 1) Calculators Register to get links for your location
- 2) Ratings With exception of "comparisons", free to patrons
- 3) Educational Videos Hosted by Niche Academy
- 4) Worksheets Included with educational videos
- 5) Agent referrals Available to all web site users
- 6) Virtual programming Free during financial literacy month





OUR COMMITMENT



ValChoice will

- Keep data current
- Limit email contact
 - Financial literacy month
 - National safety month
 - National preparedness month
- Continue to offer this free service





OUR REQUEST – HELP US HELP OTHERS



Let Your Network Know

- "Much needed service"
- "Unique"
- "Free"
- "We're using it"
- valchoice.com/fin-lit/





www.valchoice.com/fin-lit



Register and use ValChoice content for your library.

ValChoice supports public and educational libraries with free content!



"Due to the pandemic and the likely societal shifts that will result, a lot more of our patrons are going to be forced to navigate the murky waters of personal insurance, where any missteps can be incredibly costly. With ValChoice, librarians can give patrons the tools they'll need."

- Michael Zeller, Vice President, New England Library Association (NELA)



ValChoice Offers Free Insurance Education Tools for Libraries

- Matt Enis

Tutorials Aligned with Monthly Programming

April - Financial Literacy Month



Free content for libraries and library patrons covering:

- How good is my/any insurance company about paying claims?
- How to shop for insurance that properly protects you and your family
- What is the average price of insurance where I live?
- How to find an agent that sells good insurance at a fair price?

March - Women's History Month



April - Financial Literacy Month



May - Get Ready for National Safety Month



September - National Preparedness Month







ValChoice Offers Free Insurance Education Tools for Libraries

Financial Literacy

Register for a membership (free) and get access to financial literacy tools and videos for teens, young adults, families and retirees. Start by selecting your state so we can tailor the content to the laws, regulations and competitive dynamics where your library is located.

Social distancing is changing your patrons insurance requirements. Offer this free service and help them save money. Sign up now.

State

Choose a state







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Financial Literacy

Register for a membership (free) and get access to financial literacy tools and videos for teens, young adults, families and retirees. Start by selecting your state so we can tailor the content to the laws, regulations and competitive dynamics where your library is located.

Social distancing is changing your patrons insurance requirements. Offer this free service and help them save money. Sign up now.

Choose a state

REGISTER NOW

STEP #1: ORDERING

- Select your state
- Click "REGISTER NOW"



Checkout

Registration details

First name 📩
Dan
Last name 📩
Karr
Phone <u>*</u>
Email address <u>*</u>
Select the option below that best describes your role in the library 📩
Please select

Select your service area size *

Please select

STEP #2: ORDERING

- Fill in name
- Email
- Title
- Service area size



*

Your membership

	PRODUCT	TOTAL
۵	Money Smart Week silver membership	\$0.00 / year
Subtotal		\$0.00
Total		\$0.00
Recurring totals		
Subtotal	\$0.00 / year	
Recurring total	\$0.00 / year	

Newsletter:

Subscribe to our quarterly newsletter.

I have read and agree to the website terms and conditions *

REGISTER

STEP #3: ORDERING

- No charge order
- No recurring charge
- Accept terms
- Click "REGISTER NOW"





Home > Checkout

Registration complete

Thank you.



STEP #4: ORDERING

• Click "GET CONTENT"





Home > Money Smart Content

Money Smart Content

Navigation guides you through, step by step

Car Insurance - Home Insurance - Libraries - Calculators - 🐂

Steps 1 & 2) Web apps

Optional) Educational

Step 3) Educational

This page includes links to web apps, video tutorials, written educational content, how to schedule programming for your librar accessing premium video tutorials. Bookmark this page and save your password so you can easily access this treasure trove of your library. WCKG21 Compliance

Now that you've registered, the next step is to give your patrons access to web apps and video tutorials. The links below are specific to the state you selected when you registered. Embed these links on your website.

Step 1) Post a link on your website to the New Hampshire Car Insurance Calculator

https://www.valchoice.com/car-insurance/new-hampshire/

Instructions: post this car insurance calculator link into your libraries website with explanatory text like the following.

This New Hampshire car insurance estimator lets you calculate auto insurance costs customized to your age, location, driving record, vehicle, etc. Your personal information is only used to calculate insurance price.

Step 2) Post a link on your website to the New Hampshire Home Insurance Calculator

https://www.valchoice.com/home-insurance/new-hampshire/

The following is example text for integrating the home insurance calculator link into your libraries website:

Use this New Hampshire home insurance calculator to estimate home insurance costs based on home replacement value and location. Your personal information is only used to calculate insurance price.

Step 3) Post a link on your website to the Educational Videos

Educational videos that guide patrons on how to use these calculators are hosted at, https://my.nicheacademy.com/valchoiceacademy/.

Place this link near the links to the calculators for your state. Including words in the link such as, "Click here for tutorials on using the ValChoice calculators and web apps."

STEP #5: POST ON WEBSITE

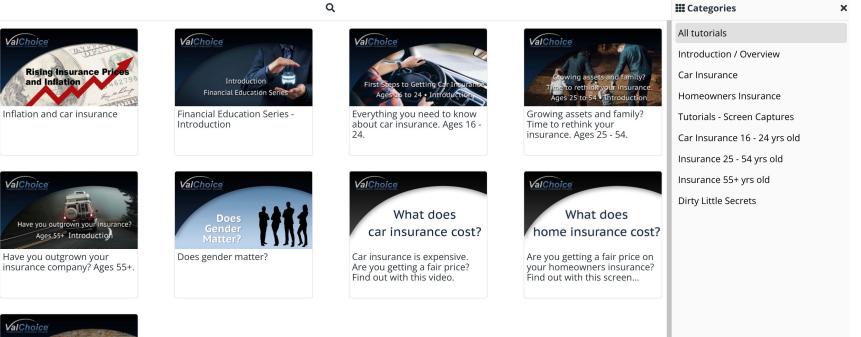
Copy your links for pasting into your library's website



VIDEO LIBRARY



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"Dirty Little Secrets" every consumer needs to know about insurance.

PLACING THE CONTENT

University of New Hampshire Research Guides / Financial Literacy Resources / Insurance Library / Financial Literacy Resources: Insurance Search this Guide Search **Money Smart Week Credit & Debt** Savings & Investing **Paying for College UNH Resources Budgets** Insurance **Understanding Car Insurance** Books Calculator Healthcare, Insurance, Understanding Your Auto Insurance Policy Auto Insurance Calculator (ValChoice) and You by Lisa Zamosky Auto insurance is an important purchase. Understanding what your policy covers is essential to This calculator allows you to calculate auto H CARE LAW nsurance and ensuring you will have the necessary insurance protection when a loss occurs. insurance costs customized to your age, ISBN: 9781430249535 LANDMARH PHOLDS H Publication Date: 2013-08location, etc. Your personal information is only Key Terms for Understanding Car Insurance Quotes used to calculate insurance price. 22 A glossary of auto insurance terms can really help you understand your policy as you deal with a claim. Healthcare is changing and It can also help you compare car insurance quotes accurately as you're shopping for car insurance. vou need to know how--and Understanding Car Insurance Quotes Does my age affe... ValChoice what to do about it. Getting good medical care Taking the time to understand the numbers and terms in your insurance quote may give you a clear CE shouldn't be so confusing--or so picture of what the policy covers and what it costs. It can help you effectively compare quotes and shop costly. Healthcare, Insurance, and for the best insurance for your needs. It can also prevent surprises if you find yourself needing to You simplifies the many confusing details submit an insurance claim for a car accident or other issue.

UNH Library UNH Manchester Library UNH Law Library

about our healthcare system so you can make informed decisions. Result? Better health at lower cost

VIRTUAL PROGRAMMING



VIRTUAL PROGRAMMING



- Free during Financial Literacy Month
- First come, first served

• <u>Register</u>

 Send link to ValChoice content on your library web site

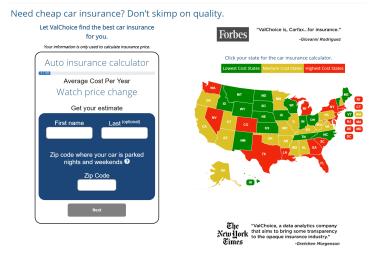






Car Insurance • Home Insurance • Calculators • About • 🐂

Home > Need cheap car insurance? Don't skimp on quality.





Bringing price and claims transparency to buying coverage for automobiles

THE VALCHOICE CAR INSURANCE CALCULATOR

- Find a fair price without pressure to buy
- Take control of the coverage and cost through literacy
- Select insurance companies based on quality and value

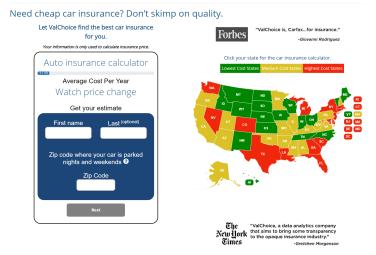


We help you find the best car insurance companies.



Car Insurance • Home Insurance • Calculators • About • 🐂

Home > Need cheap car insurance? Don't skimp on quality.





Bringing price and claims transparency to buying coverage for automobiles

THE VALCHOICE CAR INSURANCE CALCULATOR

- State versions updated as laws and regulations change
- Pricing changes with the market
- Updates require no support from your organization
- No software required on your systems



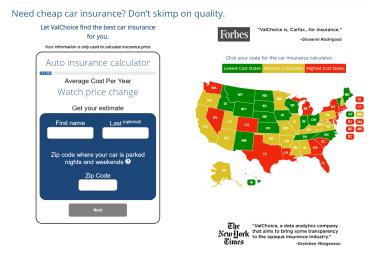
We help you find the best car insurance companies.



Car Insurance • Home Insurance • Calculators • About • 🐂

Login / My Account

Home > Need cheap car insurance? Don't skimp on quality.





Bringing price and claims transparency to buying coverage for automobiles

THE VALCHOICE CAR INSURANCE CALCULATOR

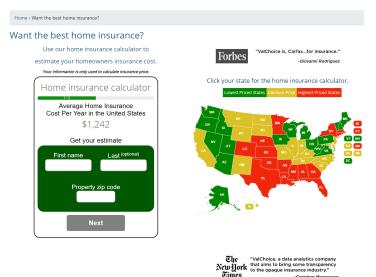
- Customized by location
- Educate users on what:
 - They need
 - They can influence
 - Fair
- Debunk myths
- Much additional info on web page



Saving People Time, Money and Frustration

We help you find the best car insurance companies.







How to Find the Best Homeowners Insurance

Bringing price and claims transparency to buying coverage for consumers most valuable asset

THE VALCHOICE HOME INSURANCE CALCULATOR

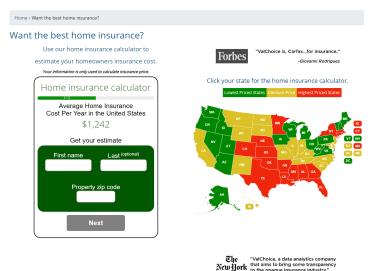
- Find a fair price without pressure to buy
- Take control of the coverage and cost through literacy
- Select insurance companies based on quality and value





to the opaque insurance industry."

Times





How to Find the Best Homeowners Insurance

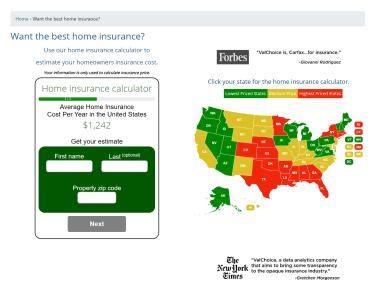
Bringing price and claims transparency to buying coverage for consumers most valuable asset

THE VALCHOICE HOME **INSURANCE CALCULATOR**

- Updated as prices increase in each state
- Updates require no support from your organization
- No software required on your systems









How to Find the Best Homeowners Insurance

Bringing price and claims transparency to buying coverage for consumers most valuable asset

THE VALCHOICE HOME INSURANCE CALCULATOR

- All info custom, by location
- Understand inputs
- Debunk myths
- · Educate users on what's
 - They need
 - They can influence
 - Fair
- Much additional information on page



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